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| **Gourav Soni** |
| **Application Development Analyst-RPA** |

**Experience Summary**

Performance driven Application Development Analyst, having 2.9 years of diverse experience in Robotic Process Automation, Application Development and Test Automation.

**Skills**

* Currently working in Pega Robotic Studio (OpenSpan). Have worked on UiPath as well.
* General proficiency in Robotic Process Automation, Test Automation and Java Development.
* An effective team player having innovative ideas and strong problem solving analytical skills.
* A quick learner with positive attitude towards work.
* Good communication & interpersonal skills.
* Analyzing and understanding the business processes.
* Capable enough to create new process and object based on the Robotic workflow efficiently.
* Working within project planning constraints, communicating any identified project risks and issues to the delivery project manager accordingly and providing inputs to the change control process.
* Working with team and look for responsibilities to deliver the product on time.
* Contributed major part in Research & Development and Proof of Concepts which helped the outcome of the Product in a well-designed manner.
* Involved in Architecture design and Infrastructure setup for various Robotic tools.
* Involved in understanding and analyzing the requirements, identified and designed components for different business processes and implemented End-to-End solution.
* Developed Automated Test suite for different functionalities of Siebel that includes Functional/Shakeout/ Regression Test Automation suites.
* Excellent exposure to Software Development Life Cycle following Waterfall and Agile methodologies.
* Good amount of experience & understanding in Software Test Life Cycle, Defect Process management, Test Automation Planning and strategies, approach, process & compliance.
* Acquainted with sufficient knowledge of Telecom products, Order Customization & validations, Error handling & debugging in Siebel application.
* Defect management – logging defects, following up with dev team in order to track those, preparation of defect status report.
* Worked on backend/frontend part of project’s Product module.
* Developed two new standalone applications purely in Java to automate testing work which aided Developers/Testers to a large extent.

**Educational Qualification**

* B.E. (Computer Science) from Jan Nayak Ch.Devilal College of Engg., Sirsa(Hry.)

**Work Experience**

* Currently working as an Application Development Analyst- Robotic Process Automation with Accenture Solution Private Limited, Bangalore

**Professional Experience**

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| **Client: ABINBEV** |
| **Project : Service Now-Incidents Reporting**  **Duration : Mar 2017 – Apr 2017** |
| The project was aimed at automating the incidents dumps download process in ABInBEV.  Responsibilities:   * Search incidents reports from service now (web based interface) by filtering data. * Download the above excel report, apply filters to have only required rows and columns in excel   sheet.   * Save and send the report (as an attachment in outlook mail) to respective team. |

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| **Client: ABINBEV** |
| **Project : Invoice Robotization**  **Duration : May 2017 – Jun 2017** |
| Automation asks user to browse for pdf invoice file. It then reads data from invoice and update the same to excel file. It also performs some client-defined validation to check authenticity of invoice. |

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| **Client: ABINBEV** |
| **Project : SAP User Creation, Password Reset and User Unlock**  **Duration : Jul 2017 – Oct 2017** |
| System receives user creation or password reset or user unlock request through email with respective info attached in excel format. Automation login to SAP system, execute specific T-codes and processes the corresponding request. Finally email is sent to the requestor with success/fail status. |

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| **Client: Alstom** |
| **Project : SAP System Restart**  **Duration : Dec 2016 – Feb 2017** |
| An Email requesting to restart a particular system triggers the automation. Automation login to Putty, execute stop-start commands, health check commands and exit from putty. Automation verifies each command output for success or failure and triggers email for the same. |

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| **Client: Telstra** |
| **Project : Automation Tool: Order Simulation**  **Duration : Dec 2014 – Nov 2016** |
| Developed a standalone Java based application and developed on apache tomcat server. It basically an automation tool which reduced a 20 steps process to 4 steps only with cut in time as well. Its being used across 3 teams as of now which includes Testing, NTT and Products team.  **Manual Process:**   * After placing order in Siebel CRM application, download item's row ids. * Fetch integration ids from database corresponding to these row ids. * Create an XML using integration ids and paste it on server to complete the order.   **Automated Process:**   * Input the order id in order simulation tool. It will be processed and completed automatically then. |